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Drivers for the Dell Optiplex 9020 series can be downloaded below, these are direct links to the official Dell website, for all the latest drivers for all the latest driver be sure to visit Dell's website. (Dell) Intel Bluetooth Driver - Windows 10 (20.60.0) Customer just got Windows 10 Pro, Dell OptiPlex with onboard video. They want to change the resolution to 1024 X 768 to see it better, they have a large Dell Monitor. When you make the change it will not fill the screen. On Win 7 you could go into the Intel Video and check Scale to Fit and it would expand and fill the screen ... not as sharp as it was but full monitor. Now in Windows 10 is using it's driver and you do not have that option. I worked with Dell support on another customer with the same situation but they had added an AMD video card and Win 10 was using it's drivers. We downloaded the AMD drivers and were able to make it work. I am looking into getting or trying to get the Intel version of the onboard driver for this but asking if anyone knows how to make the Win 10 do Scale to fit? Thanks ? Spice ups BIOS update? Just throwing ideas out there...I worked with Dell computers for years and if something does not work good chance you need the newest or newer BIOS for the computer and then poof it works fine. 1 Spice up My users just set 1920x1080 and then increase the scaling to 150 or even 200 percent. 4 Spice ups What Optiplex and what type of connection? Sounds like you're either missing a driver, have a bad cable (pins 4, 11, 12, and/or 15 if VGA), or EDID data is not being sent correctly (if using any of the digital connections). You didn't mention if you changed connections between trying onboard and an add-in card, so all of the above are still possible reasons. NPhardness: My users just set 1920x1080 and then increase the scaling to 150 or even 200 percent. This. Windows 10 doesn't really love to "scale down" if the monitor supports higher resolutions. You could also try the intel support analyzer. It'll scan the pc and let you know if there are intel drivers available. jgray-19... new out of the box OptiPlex 7060... I don't think the bios would need update but will look NPhardness - thanks for the screen shots, we did that and set to 200 percent ... and left the resolution at the highest / recommend - Monitor is maybe 30" it is big we did not increase the Text. The 200 % helped most things but then some would come up in the small small size. Big Green Man - As said above it is OptiPlex 7060, maybe I confused the question by telling about the video card, that was a different customer. this pc only has the Onboard video, I always get Dell to add a VGA port to the motherboard some customers have older monitor. this pc does have the VGA and 2 Video Port, we are connected to VGA. What is missing is the Intel Control Panel, in trying to find a picture to show here I see Intel site has video drivers for Win 10, I will check what version is on the pc and download, which should get me the Control Panel I found the picture above on the net, to show what I am talking about. On my pc you go into the Graphic Options and have the Panel Fix then Full Screen /no border. This option is not showing on the Win 10 because it is using Win 10 driver. VOIPguy mh ... I agree, Win 10 does push for highest resolution Maybe use the service tag at dell support site to download latest BIOS, firmware and drivers for your system ? ml work What is missing is the Intel Control Panel, in trying to find a picture to show here I see Intel site has video drivers for Win 10, I will check what version is on the pc and download, which should get me the Control Panel Intel answers this all here: If you're trying to just get drivers, you could try Intel's driver and support assistant. As per the link above Intel Graphics Control Center (replacement for Intel Graphics Control Panel) is a separate download from the Microsoft Store. It should happen automatically once the driver is installed, but you can always go to the Store directly to download. You will also notice the Intel® Graphics Settings 'right-click' contextual option seen below is no longer available when using Windows DCH Graphics drivers. You can find and launch the Intel® Graphics Control Panel or the Intel® Graphics Command Center from the Windows Start menu. This sounds like you should be able to run the Control Panel from the Start ?? Thanks for the information Big Green Man! ml work: You will also notice the Intel® Graphics Settings 'right-click' contextual option seen below is no longer available when using Windows DCH Graphics drivers. You can find and launch the Intel® Graphics Control Panel or the Intel® Graphics Command Center from the Windows Start menu. This sounds like you should be able to run the Control Panel from the Start ?? Thanks for the information Big Green Man! No problem! Once it's installed, you should be able to run it from the Start menu - same as any other UWP app. I called Dell support and this tech pulled a driver from the Dell site, I installed on a PC at my shop and it got me the software I needed. Went to the customer to install and found the software on the pc, without the Icon that I was looking for in the Tray. The software that was already installed allowed me to make the changes I needed to. Guess I was in a hurry when I did not see it in the Tray. So back at my shop with another Dell just like these, no Icon in Tray but found the software, try to open and it said No Supported Monitors connected and did not open. yes the monitor on my work bench is OLD ... so I guess it has to be a newer monitor to even use the software. Thanks to Everyone for your Help! 1 Spice up Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. 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